




<b>Prologue Vision LLC</b> 17817 Davenport Rd. #225 T: (972) 733-0108 F: (972) 733-0103 TF: (855) 707-0220 <a href="mailto:info@prologuevision.com">info@prologuevision.com</a> <a href="http://www.prologuevision.com">www.prologuevision.com</a>								<b>Sales Order No:</b>	
				<b>ALEXANDRA PENG</b>				<b>Date:</b>	
								<b>Sales Rep:</b>	
<b>Company:</b>									
<b>Contact Name:</b>									
<b>Company Address:</b>									
<b>Company Contact :</b>				<b>Tel:</b>					
				<b>Fax:</b>					
				<b>Email:</b>					
	<b>Model Name</b>	<b>Color</b>	<b>Qty</b>		<b>Model Name</b>	<b>Color</b>	<b>Qty</b>		
1			21						
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4			24						
5			25						
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11				<b>Return and exchange frames:</b>					
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**POP:**

\_\_\_\_\_ 5 pc large TC Charton Logo Display (15.5 x 4 x 12 in)

\_\_\_\_\_ 5 pc small TC Charton KIDS Display (14.5 x 4 x 7 in)

\_\_\_\_\_ TC Charton Logo Display

\_\_\_\_\_ 2ft x 3ft cloth banner

\_\_\_\_\_ Counter Posters (8 x 11.5 in)

\_\_\_\_\_ Large Laminate Posters (2 x 3 ft)

\_\_\_\_\_ CD with publicity images

**NOTE / SPECIAL INSTRUCTIONS:**

AUTHORIZED SIGNATURE: \_\_\_\_\_ CUSTOMER SIGNATURE: \_\_\_\_\_

**PRODUCT RETURN/EXCHANGE POLICY:** Returned items must meet the following requirements.

\*Within 6 months of opening an account with Prologue Vision LLC, we honor a 1 for 1 exchange policy.

\*After 6 months of opening an account the exchange policy is 2 for 1. For every frame returned 2 must be purchased.

\*All patient approvals must be returned within 30 days from invoice date, in resalable condition including case.

\* All product exchanges must be accompanied with a copy of the original invoice, a return/exchange request form, and a Return Authorization number issued by Prologue Vision LLC headquarters.

- Product manufacturing warranty exchange must be within 12 months from the date of customer purchase. Prologue Vision LLC reserves the right to ask for proof of sale to validate warranty.
- Any package arriving without a RMA number will not be processed.

\* All frames returned must be in their original condition, clean, without labels, stickers and/or markings, and in their original packaging, including box, frame case and cleaning cloth. A restocking fee may apply if these conditions are not met. The customer shall bear the return shipping cost.

\*The customer is not permitted to distribute items though the Internet or other unauthorized channels without written authorization from Prologue Vision LLC.

\*Title to and ownership of delivered products shall pass to the customer only upon Prologue Vision LLC's receipt of full payment.

\*Prologue Vision LLC reserves the right to close an account if contract is broken.

\* Prices are subjected to change without notice.